TOKARA SOLUTIONS®

OG&E

Utilities

Saratoga CRM

Who They Are

Founded in 1902, Oklahoma Gas and Electric (a.k.a. OG&E) now **provides electricity and natural gas to over 870,000 customers** across central and western Oklahoma and western Arkansas. OG&E is Oklahoma's oldest and largest investor-owned electric utility company. Focused on providing the highest quality customer satisfaction, OG&E provides some of the highest-performing utilities in the country with some of the most affordable rates. Headquartered in Oklahoma City, OG&E employs more than 2,200 employees.

Solutions

Like many Saratoga customers, OG&E is a utility company that used the application for over a decade for their energy efficiency programs and sales. **OG&E engaged top-end Saratoga Professional Services talent** to augment their strong IT team so that their Saratoga 7.0 system could be upgraded to Saratoga 7.2. Tokara's Professional services team is highly experienced in Saratoga upgrades, allowing us to complete the work with **low costs and quick turnarounds.** OG&E is now live on Saratoga 7.2 - on budget and on schedule.

> “Saratoga’s extreme flexibility perfectly matches the dynamic environment inherent in the public utility sector.”

Success Story

With Tokara Solutions’ guidance, OG&E is now live on Saratoga 7.2 after a project that only required 6 weeks duration from kick-off to go live. Consequently, **OG&E’s IT team was able to schedule this go-live without any disruptions to their planned Saratoga enhancement schedule.** OG&E is now working with Tokara Solutions for ongoing Saratoga support and CRM planning.

> “OG&E upgraded from Saratoga 7.0 to 7.2 with the help of Tokara's Professional services team. Our highly experienced team provided OG&E low costs and quick turnarounds.”